1210 Kerrisdale Blvd., Unit 1
Newmarket, Ontario
L3Y 8Z9

www.microcelaccessories.com
Telephone: 905-853-2568
Toll Free: 1-800-565-9192
Fax: 905-853-4363
Toll Free: 1-800-753-6646

FIREFLY DOA

RETURN AUTHORIZATION REQUEST

R.A.#

RA# IS VALID FOR 30 DAYS ONLY

***TITAN #:**_____ ***DATE:** _____ *** TELEPHONE:**_____

DEALER :**_____ FAX:** _____

***PICK UP ADDRESS:** _____

***CITY:**_____ ***PROVINCE:**_____ ***POSTAL CODE:**_____

***REQUESTED BY:** _____ ***EMAIL (TO RECEIVE WAYBILL)** _____

CUSTOMER INSTRUCTIONS: Please check "Return Authorization Procedures"
***Fax request to number above or email to: customersupport@microcelaccessories.com**

QTY	IMEI # OF EACH UNIT	REASON FOR RETURN PROVIDE DETAILS AS TO NATURE OF DEFECT
**** PLEASE NOTE: ALL ACCESSORIES & MANUALS MUST BE RETURNED WITH HANDSET ****		

# of Master Cartons for Return _____ (one UPS waybill will be issued for each master carton)

PLEASE NOTE: UPS waybills are valid for 10 business days

MICROCEL AUTHORIZATION: _____**DATE:** _____